

Appendix 3

Approved by

Resolution NO. 13

of the RoA Energy Regulatory Commission
dated September 12, 1997

RULES AND PROCEDURES of Interaction with the Mass Media and Public

1. According to the RoA Energy Law, the meetings of the RoA Energy Regulatory Commission are open. In order to ensure the publicity of its activities, the Commission shall provide an opportunity for the mass media to participate in the meetings of the Commission.
2. The Legal Department shall be responsible for the relationship with the mass media. One of the staff members of the Department will be assigned by the Chairman of the Commission to bear the responsibility for the work with the mass media.
3. The person responsible for the work with the mass media will accomplish the following tasks:

Two days prior to the periodic meeting he/she will inform the mass media over the phone about the agenda of the meeting, as well as the location and time. Any reporter can come to the meeting without a prior arrangement with the Commission. Right after the meeting, the reporters can address their questions to the Chairman of the Commission or the Commissioners.

He/she will ensure the publication of the Commission's resolutions in the printed press, on the radio and TV (mainly through ARMENPRESS News Agency).

He/she will ensure that the Commission's resolutions and normative acts be covered and commented on in the press, on the radio and TV in a comprehensive manner, by organizing interviews with Chairman or the Commissioners. The Chairman should be informed in advance about the prospective interviews with the Commissioners.

In order to keep the public informed about the Commission's activities, the energy sector reforms, and tariff policies, and to ensure publicity of the above issues, press conferences and briefings should be arranged periodically with as many representatives of the mass media as possible, with a prior consent of the Chairman. Reporters will be allowed to take pictures and recordings.

Prior to the press conferences or briefings, or in their process, the text of the Commission's official announcements shall be distributed among the reporters.

He/she will make sure that the coverage of the Commission's activities, resolutions and comments at the press conferences and briefings in the mass media are objective. In the event of any misunderstanding he/she will immediately publish a corresponding correction in the same newspaper.

Especially in the instances of tariff amendments press conferences, briefings or interviews should be organized with the Chairman and the Commissioners to clarify and justify the objective necessity of tariff changes to the public.

He/she shall answer all questions forwarded by reporters and associated with the Commission's activities, coordinating the answers with the Chairman in advance.

4. To answer the questions of the reporters, as well as to give interviews, the Commissioners should have the Chairman's consent in advance.
5. The normative acts of the Commission should be published in conformance with the established procedures, and requirements of the acting legislation.

V. Movsesian,
Chairman of the RoA Energy Regulatory Commission